Impact Siding and Roofing

PRIVACY POLICY

Impact Siding and Roofing has created this privacy statement in order to demonstrate our firm commitment to privacy. The following discloses our information gathering and dissemination practices for this website: https://impactsidingandroofing.com/. If at any time you find this privacy policy unacceptable, you must immediately leave this website. We respect your privacy. Any information we collect from you, including your email address, will simply be used to send you the information you have requested. We will not give or sell your personal information to any unaffiliated third party. If you give us your email and permission to send more information, you may opt out of receiving any additional email messages at any time, by unsubscribing from our email list.

Information Gathering

We use your IP (Internet Protocol) address to help diagnose problems with our server and to administer our website by (1) identifying which parts of our site are most heavily used (2) to tailor site content to user needs and (3) to generate aggregate statistical reports. We do not link IP addresses to anything personally identifiable. This means that user sessions will be tracked, but the users will remain anonymous.

You need not provide Impact Siding and Roofing with personally identifying information (e.g., name, telephone number, email address, city and/or province of residence) as a condition of using our site. However, your failure to provide certain personally identifying information when asked will prevent certain features of the website from functioning or will prevent Impact Siding and Roofing from effectively responding to certain of your requests. The website will collect only that personally identifying information that you affirmatively provide in response to a direct request.

We use a tool called "Google Analytics" to collect information about use of this site. Google Analytics collects information such as how often users visit this site, what pages they visit when they do so, and what other sites they used prior to coming to this site. We use the information we get from Google Analytics only to improve our website. Google Analytics collects only the IP address assigned to your browser on the date of your visit, instead of your name or other identifying information. We do not combine the information collected through t he use of Google Analytics with any personal identifiable information. Although Google Analytics plants a "cookie" on your web browser to identify you as a unique user the cookie cannot be used by anyone but Google. Google's ability to use and share information collected by Google Analytics about your visits to this site is restricted by the Google Analytics Terms of Use and the Google Privacy Policy. You can prevent Google Analytics from recognizing your return visits to this site by disabling cookies on your browser. Please refer to your browser settings for additional information on disabling cookies or visiting Google Analytics' currently available opt-outs for the web.

Third Party Sites

Links within our site may connect to external sites outside of our domain as a convenience to you. If you use these links, you will leave Impact Siding and Roofing site. We are not responsible for the privacy practices or the content of such websites, and do not make any representations about them. Before visiting

or providing personally identifying information to any third-party website, you should review its privacy policy and practices, and should take those steps necessary to, on your discretion, protect your privacy

SMS

SMS opt-in or phone numbers for the purpose of SMS are not shared with any third-party affiliate company for marketing purposes. We will use numbers to collect information for appointment scheduling purposes only and will not share numbers.

Terms and Conditions

Phone numbers obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

If you consent to receive text messages from Impact Siding and Roofing you may receive messages related to the following: Appointment reminders, follow messages, billing information, and project updates.

Example:

- 1. Hello, this is Impact Siding and Roofing your appointment is scheduled for November 15 at 1:30. Reply STOP to opt out.
- 2. Hello, this is Impact Siding and Roofing, based off your photos the cost would be \$150.00 dollars. Reply STOP to opt out.

Message Frequency and Potential Fees for SMS Messaging

Message frequency may vary and you may receive up to 10 messages a week about scheduling and updates on repairs as well as cost. Standard message and data rates may apply, depending on your carrier's plan. These fees may vary if the message is sent domestically or internationally.

Opt-in Method

You may opt-in to receive SMS messages from Impact Siding and Roofing in the following ways: Appointment reminders, follow messages, billing information, and project updates.

Opt-out Method

You can opt out of receiving SMS messages at any time by simply replying "STOP" to any SMS message you receive and or contact us directly at 678.557.3433 and request us to remove you from our messaging list or by emailing us at info@impactsidingandroofing.com.

Help

If you are experiencing any issues reply with the keyword HELP or get help directly from us at 678.557.3433 or email us at <u>info@impactsidingandroofing.com</u>.

Additional Options

If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

Standard Messaging Disclosures

Message and data rates may apply. You can opt out at any time by texting "STOP". For Assistance, text "HELP" or visit our Privacy Policy and Terms and Conditions pages. Message frequency may vary.

Copyright

Unless otherwise noted, all contents of Impact Siding and Roofing website, social media, digital, print, photo and any or all are copyright. All rights reserved

Security

Impact Siding and Roofing has implemented and maintains reasonable security procedures and practices to protect against unauthorized access, use, modification, destruction or disclosure of your personally identifying information.

Equal Opportunity / Affirmative

Action Impact Siding and Roofing is committed to a policy of equal treatment and opportunity in every aspect of its relations with students and staff members, without regard to age, citizenship status, color, disability, marital or parental status, national origin, race, religion, sex, or sexual orientation.

Contacting the Homepage

If you have any questions about this privacy statement, the practices of this site, or your dealings with this website, you can contact

Phone: 678-600-6365

E-mail: info@impactsidingandroofing.com